



GOBIERNO DE

CHILE

MINISTERIO DE PLANIFICACIÓN

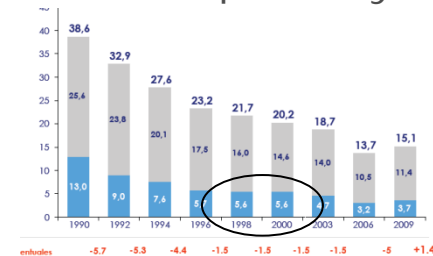
Social Protection and Employment System

Chile Solidario-Sence

History of the Social Protection System : *Chile Solidario*

Underlying Hypothesis:

- Stagnation in the fight against extreme poverty between 1998 and 2000



- There is hard core poverty that is not reached by the benefits of economic growth or by the government's social programs
- These families are disconnected from the public and social network and require a comprehensive intervention system that will make it possible for them to connect to the social and government networks

Response:

- *Puente* Program implemented in FOSIS, year 2002
- Enactment of Law 19494 *Chile Solidario*, year 2004

Objectives of Chile Solidario

There are multiple interpretations of the objective of the *Chile Solidario* program:

- Overcoming poverty,
- Overcoming extreme poverty,
- Improving the quality of life,
- Connecting with the networks,
- Decreasing vulnerability, among others

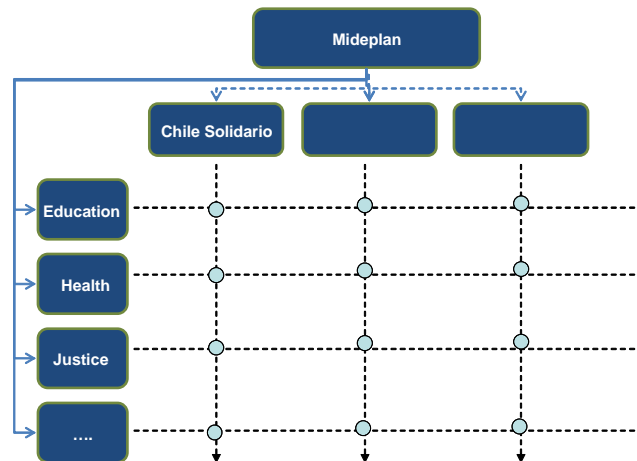
The “legal” objective of Chile Solidario is:

- To promote the incorporation of the families living in extreme poverty to the social networks and their access to improved living conditions



Main characteristics

- It is a management model, not a social program
- This model permits generating an “account executive” at the government level for individuals in extreme poverty, responsible for the consistency and pertinence of the government’s social policies



- It is a model to address the families with a multi-dimensional approach
- It is a constant in situ observer of the reality of the families in extreme poverty, additionally supported by computer registration systems

Chile Solidario Model: Legal Description

The *Chile Solidario* protection system established by Law 19.949 has three main components:

1. **Psycho-social Support Counselor:** Personalized accompaniment of families over a certain period of time (24 or 12 months) whose objective is to “Promote the development of the necessary personal and family skills to meet the minimum quality of life requirements”
2. **Preferential Access to Offer:** Quotas in government social programs specially reserved for people who are part of the *Chile Solidario* social protection system.
3. ***Chile Solidario* Subsidy and Voucher:** Government subsidies to which the *Chile Solidario* families have guaranteed access if they meet the eligibility requirements



Chile Solidario Model : Diagram

Door :APS

STREET

BRIDGE

ROAD

LINKS

Demand: Dim

GAPS or NEEDS
(Minimum Conditions)

Identity

Education

Health

Habitab.

Work

Family D

Income

Network: Pref. Offer

JUNAEB

MUNICIP.

CONAF

MINLABOR

SENCE

FOSIS

FOUNDAT.

MINHEAL

JUNJI

PRODEMU

FAMILY

SENADIS

NGO

Nat. Assets

SENADIS

Civ. Registry

Subsidies

SAP

SUF

PBS

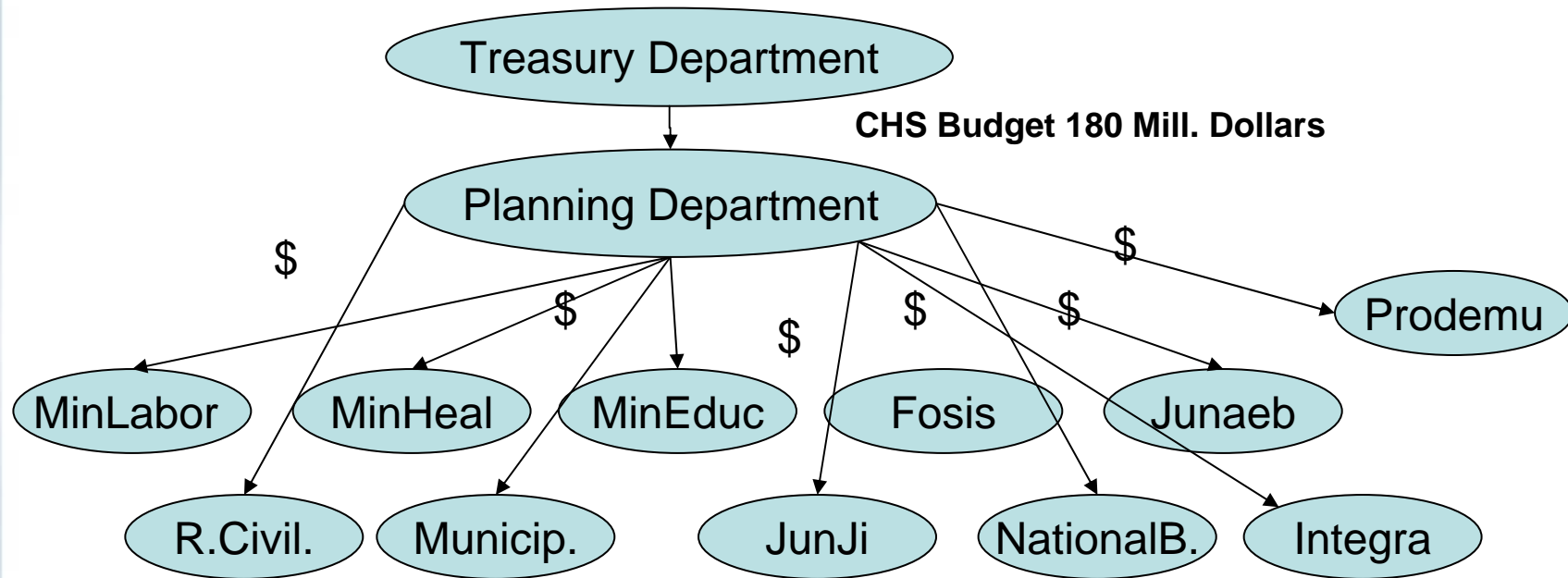
BCHS

What's the role of Mideplan in this Social Protection System?

- The laws that gave rise to the Social Protection System give Mideplan the responsibility of Managing, Coordinating, Supervising and Evaluating the Social Protection System



Chile Solidario: Inter-sectoral Operation Model



- Service Procurement Model
- Joint design of the program for the *Chile Solidario* population (Mideplan population expert + MinLabor labor expert)
- Signature of Transfer or Cooperation Agreement whereby Mideplan defines beneficiaries and technical guidelines
- Monitoring and evaluation of the performance of the agreement through technical committees and studies

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Door :APS

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BCHS

Psycho-Social Support Counselor

- Personalized on-going support to families/ people over a certain period of time (24 or 12 months) with the objective of "Promoting the development of the necessary personal and family skills to meet minimum quality of life requirements organized in 7 dimensions."
- It is the central axis of the intervention of the Chile Solidario system.
- It is implemented through "Family Support Counselors," who are people, professionals or technicians hired at the municipal level.



Demand Survey : Minimum Conditions

Importance of the minimum conditions:

1. **For the Families**: The status of the MCs sets the baseline for each family upon their entry to the System; the MCs set the goals to be attained and thus become the psycho-social support attainment indicators.
2. **For the Family Support Counselors**: They set the order of the discussion and the work that each Family Support Counselor will develop with each family being served. Based on them, these will define the tasks and goals to improve the family's quality of life.
3. **For the Public Services**: The MCs constitute the action framework of the public offer targeted at the families in extreme poverty, influencing the priorities, strategies and actions designed to improve the family's quality of life.



Demand Survey : *Puente* Minimum Conditions

Identification	id1	Enrollment in Civil Registry
	id2	Identification Document
	id3	Applied FPS (or CAS until Jun07)
	id4	Updated military status
	id5	Regularized background
	id6	Enrollment in Nat. Reg. Dis.
Income	ing1	Single Family Subsidy
	ing2	Family Benefits
	ing3	Welfare Benefits (PBS and APS 2007 onwards)
	ing4	Economic income above indigence line
	ing5	Organized budget
Health	s1	Enrollment in primary health care
	s10	Knowledge of health and self care
	s2	Pregnancy follow-up
	s3	Updated immunizations
	s4	Updated child's health follow-up
	s5	Updated Pap smear
	s6	Birth control follow-up
	s7	Elderly adult under medical supervision
	s8	Chronic disease check-up
Work	s9	Rehab of disabled
	t1	At least one adult with regular job
	t2	No child >15 years drops out school due to work
	t3	Unemployed enrolled in OMIL

Preferential Offer

- A set of available programs in the government's public offer with quotas especially reserved for *Chile Solidario* families / people
- Equivalent to close to 55% of the *Chile Solidario* social protection system budget
- One of the key components for meeting the minimum quality of life conditions surveyed during the psycho-social support program
- It is the network to which the "mobilized" families resort once the Family Support Counselors complete the skills generation
- Articulated through resource transfer and cooperation agreements with the different institutions of central or local government , in the public or private fields.
- Referral by the Counselor using the FUD (single referral form)



Preferential Offer

APS

BRIDGE

STREET

ROAD

LINK

Demand: Dim

NEEDS
(minimum)

Identity

Education

Health

Habitab.

Work

Family D.

Income

Network: Pref. Offer

